Cisco Webex Meetings

Data Input

- Admin / Logistics
  - User Data
    - Name
    - Email Address
    - Password
    - Public IP Address
    - Browser
    - Phone Number
    - (Optional) - Mailing Address
    - Geographic region
    - Avatar
    - Billing Information
    - User information included in the Customer’s Active Directory (if synched)
    - Unique User ID (UUID)

- User-Generated Data
  - Meeting and Call Recordings
  - Transcriptions of Call Recordings
  - Uploaded Files (for Webex Events and Training only)

- Host & Usage Data
  - IP Address
  - User Agent Identifier
  - Hardware Type
  - Operating System Type
  - Client Version
  - IP Addresses Along the Network Path
  - MAC Address of Your Client (As Applicable)
  - Service Version
  - Actions Taken
  - Geographic Region
  - Meeting Session Information (title, date and time, frequency, average and actual duration, quantity, quality, network activity, and network connectivity)
  - Number of Meetings
  - Number of Screen-Sharing and Non-Screen-Sharing Sessions
  - Number of Participants
  - Meeting Start/End Time
  - Screen Resolution
  - Join Method
  - Performance, Troubleshooting, and Diagnostics Information
  - Call-Attendee Information, including email addresses, IP addresses, username, phone number, room device information

Data Processing

- Admin / Logistics
  - Provide Services
    - Cloud infrastructure services
    - Step-by-step tour and guidance on using Webex Meetings online site
  - Service Related / Other
    - Notify Customers about features and updates
    - Display directory data and avatar to other Webex users
    - Provide the Service and optional components (e.g., recording meetings)
    - Diagnose technical issues and improve the technical performance of the service

Deletion Timeline

- No retention
- Days
- Weeks
- Months
- Years
- By request

Personal Data Processing

User Data

- Access Key
  - Icons on the right show who has access
  - Details of access are listed in the datasheet

Data Center Locations

The Service leverages its own data centers to deliver the Service globally.

Cisco Data Centers:
- Bangalore
- California
- London
- New York
- North Carolina
- Singapore
- Sydney
- Tokyo
- Toronto
- Virginia
- Amsterdam
- Amsterdam
- Singapore
- Australia
- United Kingdom
- Netherlands
- Germany

For full details, please refer to the corresponding Privacy Data Sheet.